Dada

9M 2012

Agenda

The "new" Dada

Core Business Overview: Domain & Hosting

New Business Overview: Digital Advertising

Financials & Outlook

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7th consecutive quarter growing y/o/y in terms of Revenue and EBITDA

Key developments of the first 9 months of the year

- Business performance improved:
 - 510,000 international clients achieved in Europe
 - more than 1,800,000 domains managed
 - average renewal rate improved overall
- Reduction of the consolidated Net Financial Position
- > Ongoing optimization of the operating and corporate cost structure



Company Overview

Business Lines

1 Core Business: Domain & Hosting

- Registration of domain names and shared, dedicated and cloud hosting
- Strong European footprint with unified technological platforms
- 510k companies served, more than 1.8 mn domains managed
- New Business:
 Digital Advertising
 - Performance Adv: web traffic monetization through internationally scalable models and thematic portals
 - 35 mn monthly U.V.

% on 9M 2012 Revenue

Brands



Register.it •Namesco•
•Amen:
•Nominalia• Register 365

















Key Financials

nn	9M 2012	9M 2011	YoY
Revenue	64.8	59.4	+9%
EBITDA	9.3	6.6	+41%
Ebitda margin %	14%	11%	
EBIT	4.2	-1.9	n.s.
Net Profit	1.3	-2.9	n.s.
NFP	-25.9	-27.0*	-4%
Employees	374	367*	

^{*} Figure as of 31.12.2011

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Financials & Outlook

Professional services for on-line presence

- Targeted to SME, professionals and high-end customers
- Presence in 7 European countries with a high potential of scalability thanks to unified platforms
- Large and growing customer base upon which Dada can up-sell additional services
- Continued portfolio expansion through the launch of new applications:



New generic Top Level Domains









Current Offering

CUSTOMER NEEDS

- One-Stop-Shop to:
 - Create online presence
 - Market and promote businesses
 - Sell and distribute products online

Online solutions

are increasingly

- Product quality, ease-to-use:
 - Simple way to find, purchase and use the right service

DADA'S SUITE OF SERVICES

Online Adv

Dedicated & Cloud Solutions

Dedicated &Virtual Servers
Private & Public Cloud Solutions

Shared Hosting

E-mail / Hosting Website creator E-commerce SSI

Domain names in self-provisioning









Key Success Factors & Ranking

KEY SUCCESS FACTORS

RELEVANCE FOR DADA CLIENTS

Experience & Brand recognition

VERY HIGH

Service Execution

HIGH

Product

MEDIUM

Price

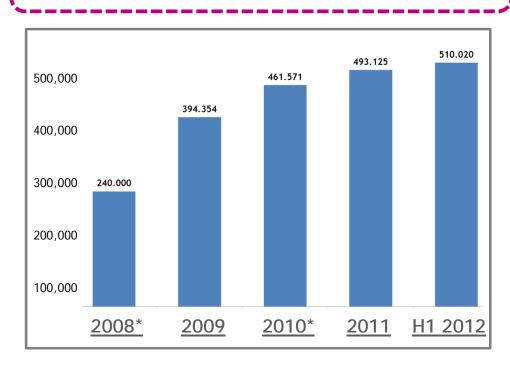
MEDIUM

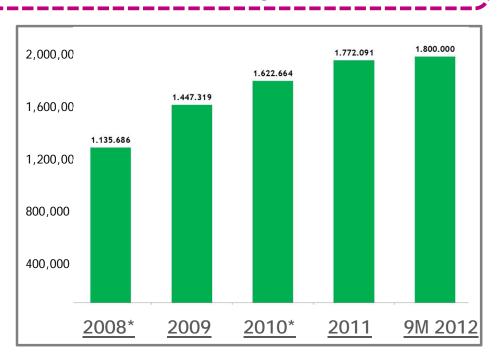


Long-standing and growth track record

Customer Base evolution

Domains under management evolution



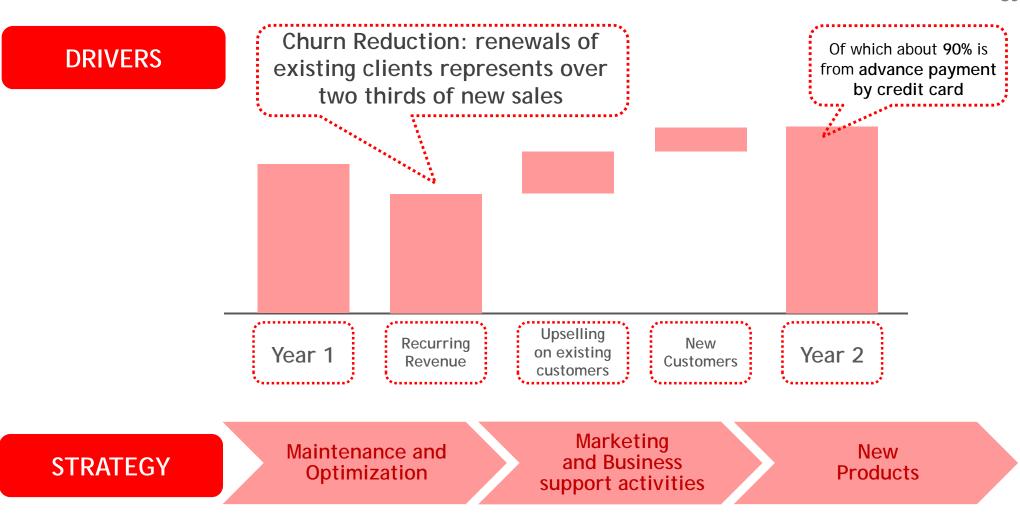


- Dada's large customer base covers all market segments but is concentrated on SMEs
- High-quality customer base with high Customer Retention (more than 75%)
- First top 10 clients represent less than 5% of revenue

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^{*} From July 2008, Amen Group and from January 2010 Poundhost are fully consolidated

Revenue Growth Drivers & Strategy



"Corrective" and "evolutive" maintenance of systems and platforms for retention and profitability Marketing and technical support to enhance quality of service for retention and upselling Launch of new innovative products and services for upselling on existing customers and attracting new ones

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Performance Advertising

Business Model

Main Products









A search engine specialised in blog, videoblog and every form of micropublishing search

A social bookmarking service to save, keep and manage web pages and reachable from all computers and mobile devices Shopping services to find, search and compare desired products

A new thematic portal gathering the world's news, constantly updated in real time by specific categories



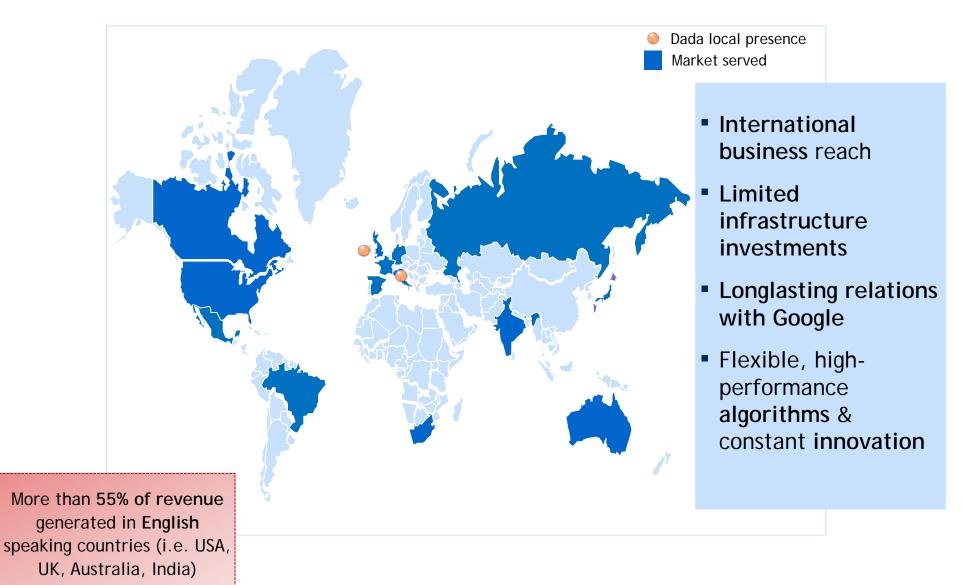


35 mn monthly U.V.:

The business model is based on traffic monetization through partnership with the most relevant search engines worldwide such as Google and Yahoo!

Performance Advertising

Key Success Factors



Performance Advertising

Growth Strategy



Consolidation and strengthening of current business



Geographical expansion of the current business in new countries/new languages



Launch of new products

- o "New travel market in English
- o Mobile segment

Agenda

The "new" Dada

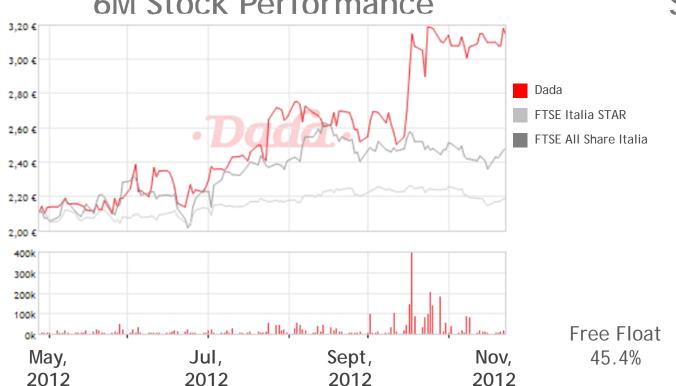
Core Business Overview: Domain & Hosting

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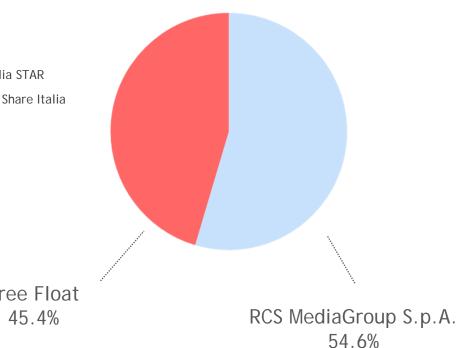






Shareholding Structure

Company Profile



Share Information

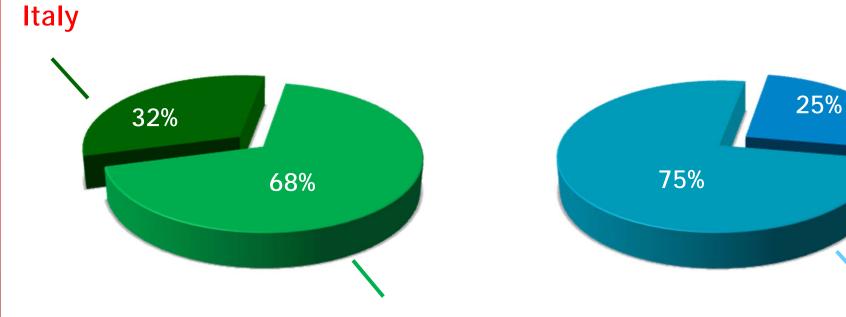
Ticker	DA IM (Bloomberg), DA.MI (Reuters)
Market cap (FTSE STAR Segment)	€52 mn
Shares issued	16,210,069
Last 30 days avg. daily trade	55,236

9M 2012 - International Revenue Growth...



Business Mix





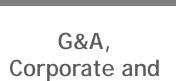
International

Domain & Hosting









Labour cost











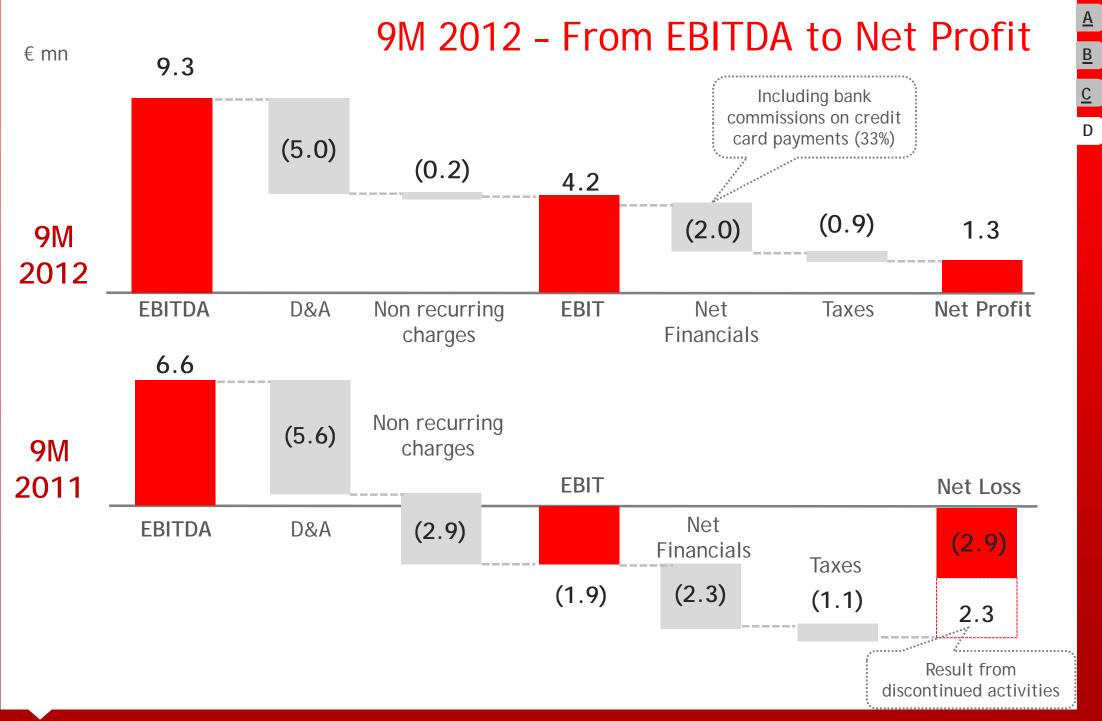
9.3

% of Revenue

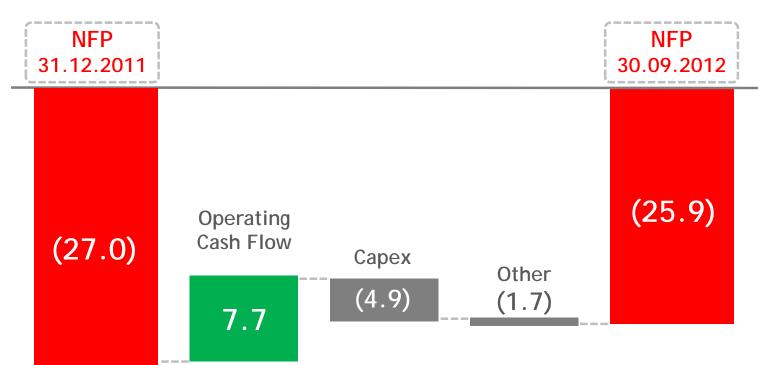
11%

14%

* Figures after the application of IFRS 5 relating to non-current assets sold



9M 2012 - NFP reduction



€ mn

	30.09.2012	31.12.2011
Cash and Cash Equivalents	3.6	4.3
Other Financial Assets	1.0	3.3
Financial Assets	4.6	7.6
Current Financial Liabilities	(8.0)	(16.7)
Long Term Financial Liabilities	(22.5)	(18.0)
Financial Liabilities	(30.5)	(34.7)
Net Financial Position	(25.9)	(27.0)

Key pillars of Dada strategy

PROVIDING SMEs WITH MORE and MORE PERFORMING SOLUTIONS and STRENGTHENING CUSTOMER LOYALTY AND DELIGHT...

- 1. Introducing new products to the existing offer
- 2. Leveraging on the customer base via cross and upselling
- 3. Innovating marketing activities
- 4. Strengthening the customer service and support
- 5. Consolidating the technological platform

WHILE DRIVING PROFITABILITY IMPROVEMENT

- 1. Optimizing G&A and structural costs
- 2. Increasing core business efficiency

New Dada outlook

Past performance

Future growth

2013 and beyond

2005-2010

2000-2005

From start-up to internet leadership in Italy

 Identification of the businesses on which to base future growth

From Italian company to international group

- Progressive expansion of business: domain registration, hosting services, internet mobile services
- Diversification in new business sectors: e.g. internet advertising
- Major internationalisation process and intensive M&A activity

Consolidation of the international position and focalization

2010-2013

- Redefinition of the business perimeter
- Focus on the core business D&H and development of selected opportunities to accelerate growth
- Organisational review to enhance efficiency and sustain growth

Strengthening to the point of becoming one of the world leaders in the reference markets

- Acceleration of growth
 - Further consolidating position in the main domestic markets
 - Penetrating new markets of large dimensions with significant market positions



9M 2012 - Profit & Loss

€ mn	9M 2012	% on sales	9M 2011*	% on sales
Net Revenues	64.8		59.4	
EBITDA	9.3	14%	6.6	11%
EBIT	4.2	6%	(1.9)	n.m.
Profit before Tax	2.2	3%	(4.2)	n.m.
Profit after Tax	1.3	2%	(5.3)	n.m.
Profit from assets held for sale	0	0%	2.3	n.m.
Group Net Profit	1.3	2%	(2.9)	n.m.

^{*} Figures after the application of IFRS 5 relating to non-current assets sold

9M 2012 Results - Balance Sheet

€ mn	30.09.2012	FY 2011
Net Working Capital	(12.0)	(12.0)
Fixed Assets	92.1	90.9
Severance and Other Funds	(2.5)	(3.7)
Other Payables beyond one year	(0.2)	0.0
Net Capital Employed	77.4	75.3
Assets held for sale	0.0	0.0
Net Financial Position	(25.9)	(27.0)
Total Shareholders' Equity	51.5	48.3

9M 2012 Results - Cash Flow Statement

€ mn	9M 2012	9M 2011
Cash and Cash Equivalents at the Beginning of Period	(8.4)	(21.0)
Group Net Profit (Loss)	1.3	(2.9)
Gross Operating Cash Flow	7.7	4.4
Income taxes and Interest paid	(2.8)	(2.7)
Net Operating Cash Flow	4.9	1.6
Capex & Investing Activities	(4.8)	21.9*
Financing Activities	4.8	(9.7)
Free Cash Flow	4.9	13.9
Cash and Cash Equivalents at the End of Period	(3.5)	(7.1)

^{*} Figure comprises the cash-in deriving from the Dada.net and E-Box disposals

9M 2012 Results - CAPEX breakdown by kind

