



9M 2015 Results & Strategic Outlook

Milano, 30 November 2015



The gateway to your digital presence





Company Profile

Key Highlights

European Leading Player in **Digital services** for the **online presence** targeted to **SMBs**, **professionals** and **high-end customers**

(Presence in **7 European countries** with a high potential of scalability thanks to **unified technological platforms**

- (a) Large and increasing customer base: 540k paying clients for 1,8 mn registered domains
- (a) High recurring revenue rate and customer retention rate (> 75%), with high visibility/predictability
- (Focus on **retaining** the existing customer base, **up-selling** additional services and acquiring **new customers**
- (Increasing market share in a challenging competitive arena

"The one-stop shop for your online presence"

Our Brands:

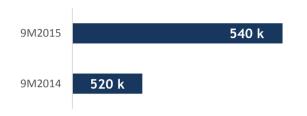
- (register.it
- (a) names.co.uk
- (a) amen
- (a) nominalia.es
- (a) register365
- () poundhost
- Italy
- UK
- France
- Spain
- · spain · Ireland
- Portugal
- The Netherlands



Company Profile

Key Metrics

Customers



Enhance of new interaction channels and extension of contact time for **customer care**:

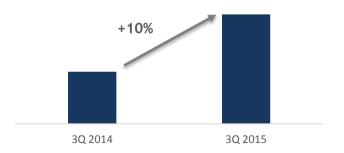
- improved the average rate of renewal, with a number of products scoring results above 90%,
- and gave greater **opportunities** to the **upselling** of services to the customer base

Domains Stock



New domain registrations grew by **over 10%** versus 3Q14, allowing the Group to grab market shares from main competitors.

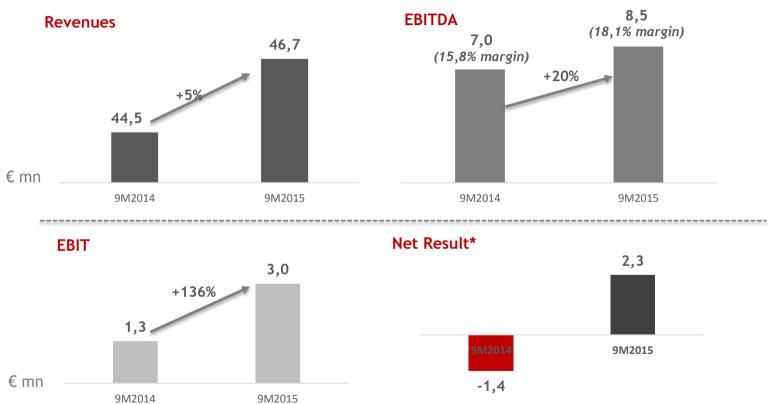
New Domains Registrations





Company Profile

Key Financials 9M 2015



 $^{^{*}}$ 9M-2015 includes Euro 1,8 million Result from discontinued operations





Portfolio

Customer Needs:

One-Stop-Shop to:

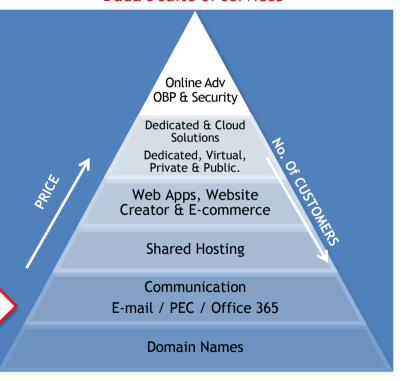
- Create online presence
- Market and promote businesses
- Sell and distribute products online

Product quality, ease-to-use:

Simple way to find, purchase and use the right service

Online solutions are increasingly key for SMBs

Dada's suite of services





What we offer...



Get a domain name to start online presence



Key Products:

- Domain name registration
- Domain renewals & transfers
- newGtlds pre-registration
- TMCH and DPML





Key Products:

- Website builder
- Shared Hosting (email)
- Dedicated and virtual servers
- We do it for you

Step 3

Increase your visibility and sell online



Key Products:

- Search Engine Optimization
- Online marketing solutions
- E-Commerce solutions
 Optimization for Mobile



... supported by outstanding Customer Care

Dedicated Phone Assistance & Technical Support Team

Post - Sales Activities

Renewals: alert deadline, payment, credit recovery

Order intake: cart conversion, transfer support, starter kit

> Support: First-level support

PRE-SALES



V

PRE-SALES



Pre - Sales Activities

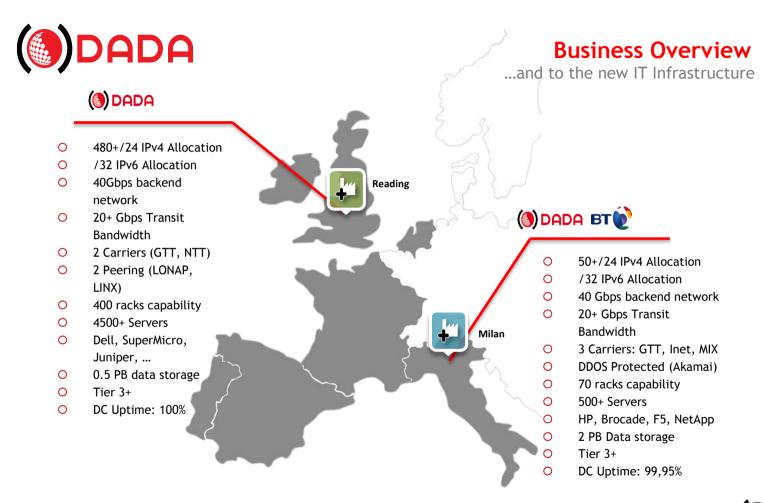
Commercial offers

Commercial information on products

High value product

Increase the channels:

in bound call, out bound call, e-mail, chat, webinar, social networking





Brand Awareness Strategy

Diversified Channel Strategy

Free

(Brand Awareness
Investment)
Investment in brand where
market support (e.g. TV)
and offer of Free products
to create customer prospect

Online Search

(Differential Pricing)
Traditional paid search
will continue to drive
volumes of customers
using domains as
acquisition point

Local Offline

(Higher managed price)
Acquisitions & partnerships with local agencies accessing users offline. Attacking the traditional agency space

Products Matching User Type

Technical Users

e.g. Dedicated, VPS, Backup, Cloud, Reseller packages, Biz Apps, custom DC solutions

DIY Users

Hosting, Site Builders, Advertising packages, Email solutions, Biz Apps

DIFY Users

Base packages + Build For Me, Local & Social, Paid Enhanced Support

Underpinned by continued investment in strong customer support



Strategic Priorities

Market Scenario

Increased competition pressure

New Competitors

New large global players entering our markets (GoDaddy, Google)

Cost of acquisition

Competition leveraging on web acquisition channels & raising online cost of acquisition

Price War

Aggressive marketing campaigns more & more driven by low cost offers

Strategy

Price reposition & local strategy

Revise our price positioning by developing modular offer of services

Increase product range quality & introduce additional value to core products

Engage customers by introducing "We do it for you" products

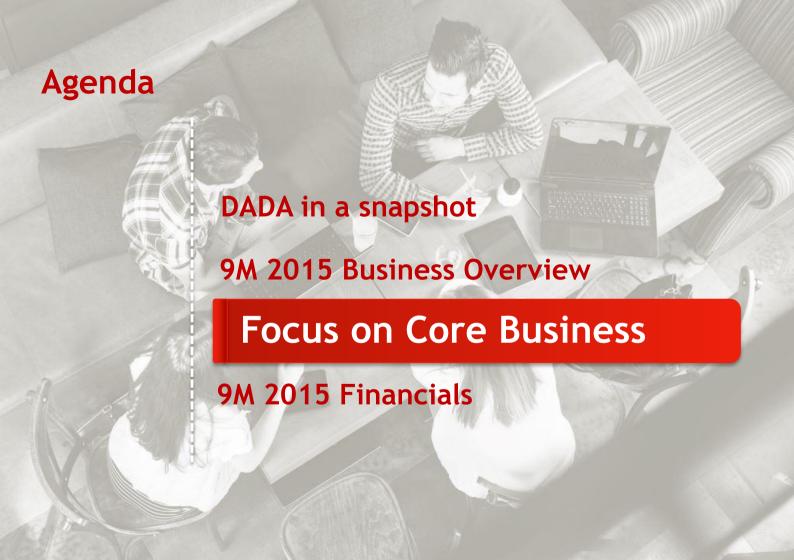
Support customers extending customer services availability & contact channels

Main Goals

Success KPIs

Hold renewals / Reduce churn rates

Grow active customers





Focus on core business

Extraordinary Transactions

In 2015 the DADA successfully completed its refocusing on the core business of digital services for the online presence and visibility of SMBs, completing the following extraordinary transactions:













March 2015

June 2015

July 2015

Today

Sale to Italiaonline of 100% of Moqu Advertising for € 5 mn + € 1 mn earn out

Transfer of ProAdv/Simply BU to 4W MarketPlace S.r.l.,

in exchange of a 25% equity take in 4W Marketplace, one of the top online advertising players in Italy Acquisition of 100% of Etinet S.r.l. for € 700 k, web factory with a strong offline expertise

The project aims at extending the local model and providing additional "we do it for you" services to our customer base

Refocusing on core business completed





Financials 9M 2015 - Profit & Loss

€ mn	9M 2015*	% on sales	9M 2014	% on sales	Y/Y %
Net Revenues	46,7		44,5		+5%
EBITDA	8,5	18%	7,0	16%	20%
EBIT	3,0	7 %	1,3	3%	136%
Profit before Tax	3,3	7 %	-0,7	-2%	n.m.
Group Net Profit*	2,3	5%	-1,4	- 3 %	265%

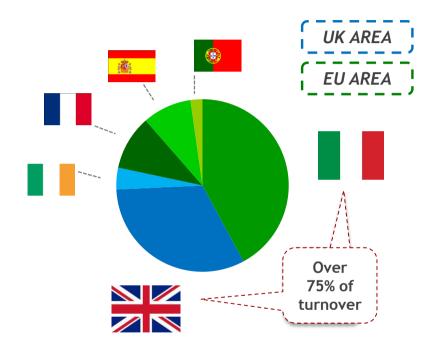




9M 2015 - Revenue and Customer Base Breakdown

Domains Under Management



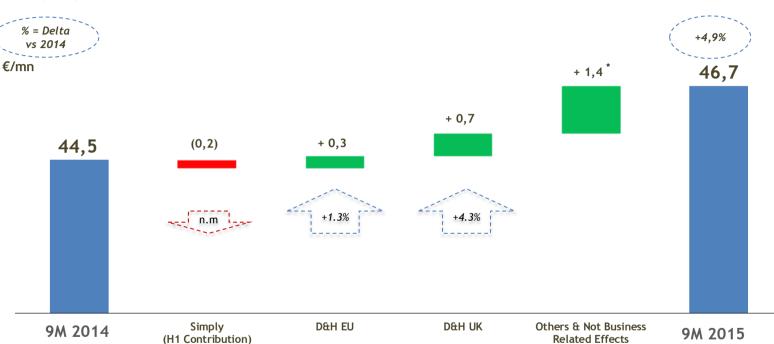


9M 2015 Revenue = € 46,7 mn (100%)



Financials Revenue

9M 2015 - Revenue Bridge Vs 9M 2014



Not Business Related Effects:

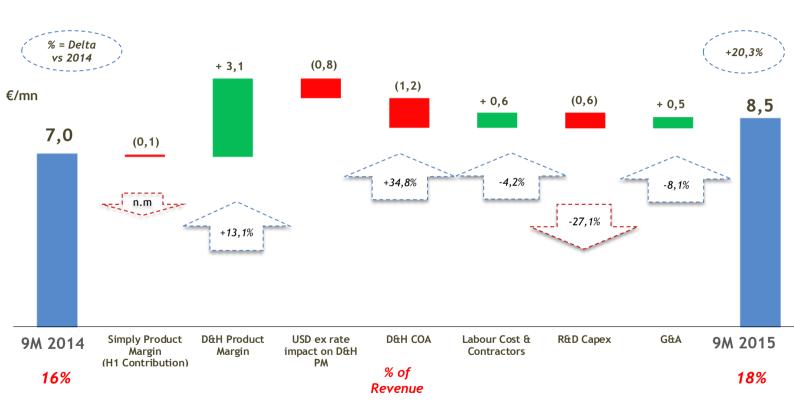
€/GBP Exchange Rate +€1,8 mn

2014 UK Adsl Revenue (Dismissed in May14) - €0,3 mn



Financials- EBITDA

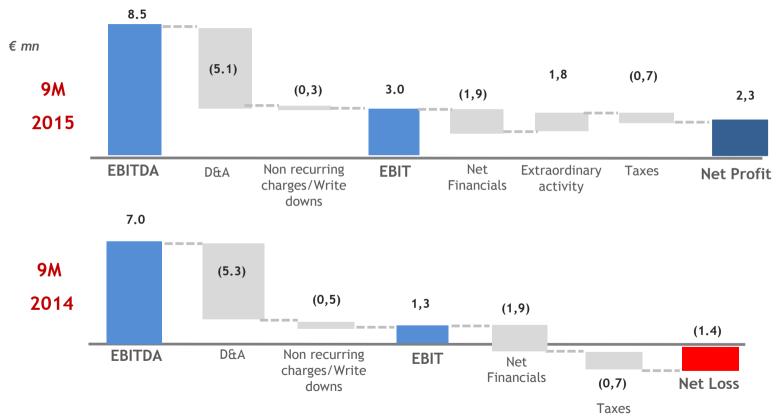
9M 2015 - EBITDA Bridge vs 9M 2014





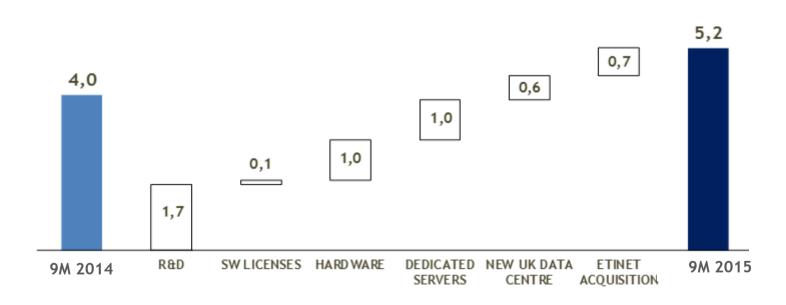
Financials

9M 2015 vs 9M 2014 - From EBITDA to Net Profit





€/mn

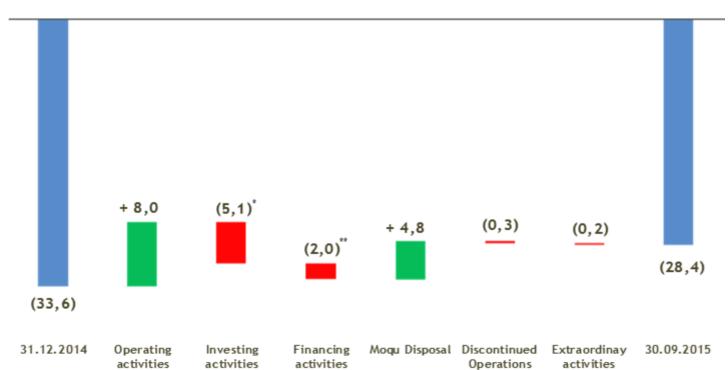




Financials

9M 2015 - Cash Flow Composition

€/mn



^{* €0.6} mn of Capex related to New UK DC; ** Of which -€0.8 mn related to CC commissions



Financials 9M 2015 - Balance Sheet

€ mn	30.09.2015	31.12.2014
Net Working Capital	(10,7)*	(10,3)
Fixed Assets	99,3	95,4
Severance and Other Funds	(1,2)	(1,4)
Other Payables beyond one year	(23,1)	(16,7)
Net Capital Employed	87,4	83,7
Net Financial Position	(28,4)	(33,6)
Total Shareholders' Equity	(59,0)	(50,1)

Differences between NCE and the sum of NFP and Net Equity area due to rounding * Of which 13mn deferred revenues included





€ mn	30.09.2015	31.12.2014
Cash, bank and post office deposits	6,1	1,4
Credit lines, account overdrafts and current bank borrowings	(11,4)	(18,2)
Non-current bank borrowings (M/LT)	(23,1)	(16,7)
Derivatives	0,0	(0,1)
NPF	(28,4)	(33,6)

Financials The Stock

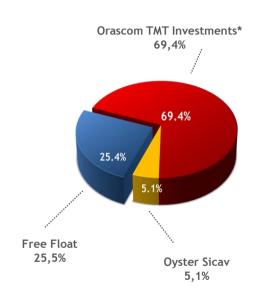


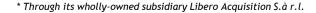


Share Information (at Nov 24th 2015)

Ticker	DA IM (Bloomberg), DA.MI (Reuters)
Market cap (STAR Segment)	€ 37 mn
Shares issued	16.680.069
YTD Month avg. daily trade	26.174

Shareholding Structure







Appendix

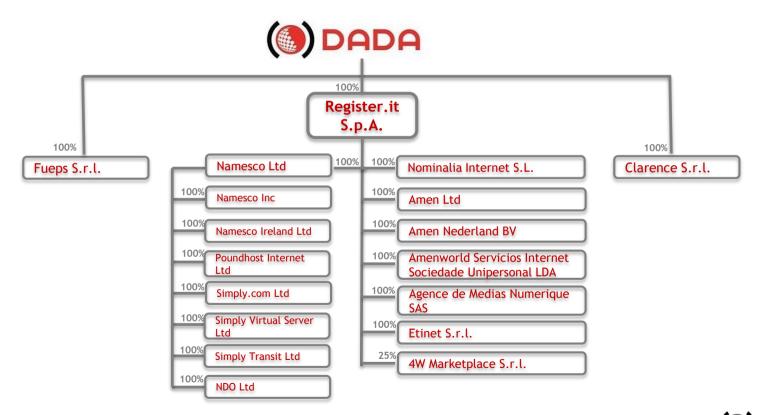
9M 2015 - Dada Group Consolidated P&L

	9M2015	9M2014	Delta v	/s 2014
Revenue	46,7	44,5	2,2	4,9%
COGS	-16,2	-16,2	0,0	-0,1%
Product Margin	30,5	28,3	2,2	7,7%
COA	-4,7	-3,5	-1,2	34,6%
Gross Margin	25,8	24,8	1,0	4,0%
Labour Cost & Contractors	-13,7	-14,4	0,6	-4,2%
R&D CAPEX	1,7	2,3	-0,6	-27,1%
G &A	-5,3	-5,8	0,5	-8,1%
ЕВПТДА	8,5	7,0	1,4	20,3%
Non recurring charges/Write-downs	-0,4	-0,5	0,1	-29,6%
D&A	-5,1	-5,2	0,2	-3,4%
ЕВІТ	3,0	1,3	1,8	136,4%
Net Financials	-1,9	-2,0	0,1	-5,6%
Taxes	-0,7	-0,7	-0,0	0,6%
Profit (Loss) from Continuing Operations	0,4	-1,4	1,9	131,0%
Profit (Loss) from Discontinued Operations + CG	1,8	0,0	1,8	
Net Result	2,3	-1,4	3,7	264,9%

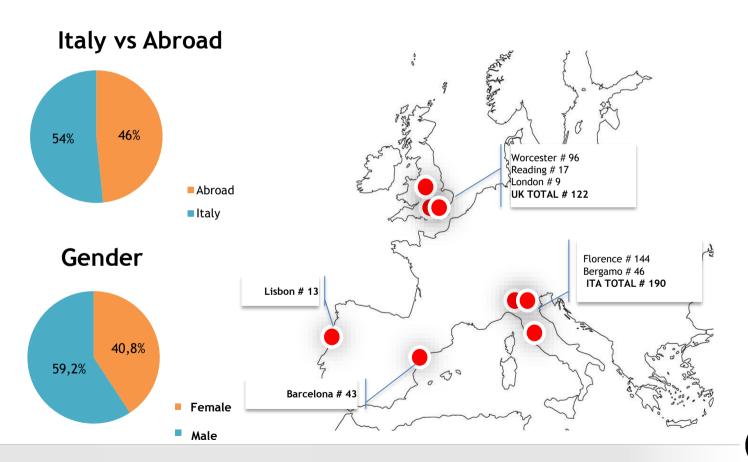
9M 2015 Results - Cash Flow Statement

€ mn	9M 2015	9M 2014
Cash and Cash Equivalents at the Beginning of Period	(16,8)	(9,5)
Group Net Profit (Loss)	2,3	(1,4)
Gross Operating Cash Flow	8,4	7,2
Working capital, Income taxes and Interest paid	(2,6)	(4,5)
Net Operating Cash Flow	5,8	2,7
Capex & Investing Activities	(0,7)	(4,5)
Financing Activities	6,4	(2,6)
Free Cash Flow	11,5	(4,4)
Cash and Cash Equivalents at the End of Period	(5,3)	(13,9)

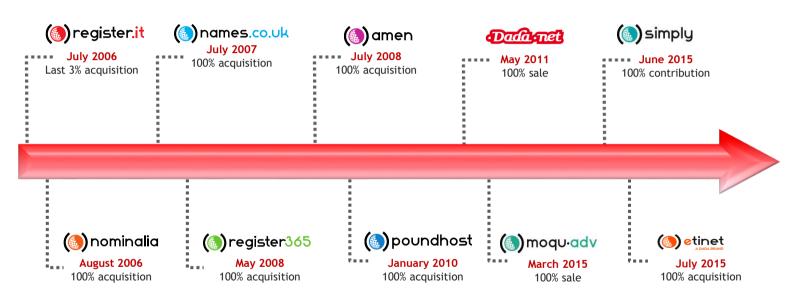
Group Corporate Structure as of September 2015



Company Human Capital



M&A activity



M&A Multiples

Country	Brand	Year	EV/Ebitda Acqu. Multiple	DADA Trading Multiple
Spain	(nominalia	2006	2,7x	12,8x
UK	() names.co.uk	2007	8,6x	15,1x
Ireland	(register365	2008	4,9x	6,7x
France	(3) amen	2008	4.90	5,6x
Portugal	(9)	2000	6,8x	3,0 X
UK UK	() poundhost	2010	2,7x	4,5x
Italy	(a) etinet	2015	2,6x	6,6x

Listed peers

EV/EBITDA



EBITDA MARGIN





Many thanks!

All forecasts included in this document are subject to risks and uncertainties of DADA itself and of Internet, media and Telco markets.

All forecasts are based on currently available information and reflect DADA Group management expectations.

All forecasts reflect market parameters, assumptions and other fundamentals which could change and therefore influence the future results.

All the forecasts are based on an hypothesis of organic growth and commercial and regulatory stability, particularly in the mobile market.

This document does not constitute solicitation of public saving.

Contacts

Investor Relations DADA Tel: +39 055 200211

investor.relator@dada.eu

